Major Disasters Workflow Guide

Yardi Affordable

Getting Started

If an owner chooses to provide Emergency Housing Relief to a Displaced Individual that cannot establish eligibility for Section 42, it may disregard the income of the Displaced Individual's household during the Temporary Housing Period and the unit retains the status it had prior to occupancy by the Displaced Individual. The workflow in Yardi Affordable will be very similar to any other qualified household other than we are not verify income or assets for the MI certification.

To get started with the workflow for a Major Disaster Relief candidate, you will click on "Add Guest from the dashboard.

YARDI VOYAGER Home Help Monthly Procedures Guests Affordable Analytics Sign Ou Community Manager Dashboard - GENEVA VILLAGE + Roles Maye Is Total Units 142 + Setur Prop/List a17 Move Out Leased Units 138 97.18% + Administration Deposit Accounting Occupied Units 95.07% 135 Quick Guest On Notice Analytics Available Units 4.23% 6 Incomplete Certs 24 Leasing Specials Daily Activity + Reports Model/Down/Adm 0% Annual Certs Due 27 Hot Sheet Monitor Reports On Hold Units + 50059 Eugetions Unanswered Letters 0 0% New PQ New Syc. Reg. Expiring Leases (120 days) 117 Unit Transfers > 50059 Tools Print Letters Tax Credit Quick Check Scheduled Lease Renewals + TRACS Alerts Scheduled Roommate Promotion Prospect Pipelin Tax Credit Function Charges New Charge Batch Maintenand Today's Showings + Tax Credit Tools Receipts New Receipt Batch Pending Make Ready PHA Waiting Lists + HOME Function Pending Work Requests Payables 391 Pending Applications New Payable Batch Completed WO Followup A HOME TASK + Rural Dev Functions + Rural Dev Tools + Charges Calendar Dashboard + Receivables Pavables

Prospect Workflow

YARDI VOYAGER Home Help Monthly Procedures Guests Affordable Analytics Sign Out Prospect Guest Card First Name JOHN Status Prospect Roles Enter all prospect a17 Property Last Name SMITH v ♦ Setup a173x250 Unit Type quest card Address 123 CYPRESS RD Administration First Contact Walk-In Address > > > > information as you Agent City State Zip N/A Analytics PARADISE CA 🗸 95967 would normally Source RELOCATOR SERVICE Tel# Office-Home (530) 555-5555 Reports esult Cell#- Fax# would. + 50059 Functions 12/03/2018 Dat DOB - DL#/State ۷ > 50059 Tools Email + TRACS \wedge Mandatory: Use the address Notes Tax Credit Functions V at the time of major disaster. + Tax Credit Tools HOME Functions <u>N</u>ext HOME Tools Guest Card + Rural Dev Functions

•	Prospect Guest	Card			Oth	ner Data 🔻	
Roles Setup Annihistration Annihists Reports 50059 Functions 50059 Functions 50059 Toolo TRACS	Finst Name Last Name Address Address City State Zip Tel# Office Home Cell=- Fax# DOB - DL#/State Email Notes	IDHT SMITH 123 CYPRESS I PARADISE	RD CA ¥ (530) 55	100 Mar 1	Status Code Property Unit Type Hirst Contact Agent Source Result Date	Prospect p1885552 e17 a179250 walk-in NA RELOCATOR SERVICE 12/03/2018 will complete Preference	Lesong Steps Suest Card Preferences Occupants Select Unit Restrat Ordinans Concessions Application Changes Application Status
Tax Credit Tools IOME Functions IOME Tools tural Dev Functions tural Dev Tools Charges	Contacts Pre- Preferences Expected Move In Bodrooms Desired Rent		ext Scre	ening	and wo	l Occupants as you norm uld.	

Compliance Workflow

e Help Monthly Pro	ocedures Guests Affordable Analy t Card		ut Other Data 🔻	
First Name Last Name Address Address City State Zip Tel# Office-Home Cell#- Fax# DOB - DL#/State Email Notes	IOHN × MI SMITH ✓ 123 CYPRESS RD PARADISE CA ✓ PARADISE (530) 555-5555	Property <u>Unit Type</u> First Conta Agent Source Result	Prospect p1967875 a17 a173x250 Walk-In N/A REFERRAL - AGENCY 12/03/2018	Leasing StepsGuest CardPreferencesOccupantsSelect UnitRental OptionsConcessionsApplication FormApplication ChargesApplication Status
Unit selection m	ust be performed from the compliance	e side. Please	click the Compliance command butto Click the Complian begin Compliance	nce button to

Compliance Workflow

YARDIVOYAGER Home Help Monthly Procedures Guests Affordable Analytics Sign Out MI Certification on 12/03/2018 (Ctrl 668235) Screening has not been processed. Please complete screening. Roles **Complete Member** Setup Prospect Information information for each Administration Code p1885552 Property <u>a17</u> Lease Sign household member. Analytics Name JOHN SMITH Unit Lease From You will then skip to Reports 123 CYPRESS R Address Status Prospect ase To 50059 Functions Select unit as we are not Office 12/03/2018 Mov 50059 Tools City-State-Zip PARADIS CA 95967 entering or verifying Home (530) 555-5555 Move Out TRACS Income or Assets. Cancel Occupancy Check Ove Contacts Previous Next ning Tax Credit Functions Tax Credit Tools HOME Functions Select Unit Members Income Assets Expense Household Info Verification Validation

-	#	Member Name	Relationship	Age	SSN	Promote to HOH	Action
	1	JOHN SMITH	Head	68	000-00-0000		Edit
	2	JANE SMITH	Spouse	68	000-00-0000		<u>Edit</u>
							Add Member

HOME Tools

Rural Dev Functions

Rural Dev Tools

Charges

Receivables

Payables

Compliance Workflow

YARDI VOYAG	ER														
Home	Help Monthl	y Procedures	Guests A	ffordable An	alytics Sign	Out									
1	MI Certifica	ation on 12	/03/2018	(Ctrl 66823	5)										
• Roles	() Screening	has not been	processed. Ple	ease complete	screening.										
• Setup															
+ Administration	Prospect Info														
Analytics	Code	<u>p1885552</u>		Property	<u>a17</u>	Leas	e Sign								
Reports	Name	JOHN SMITH		Unit		Leas	e From 12	/03/2018							
	Address	123 CYPRESS	S RD	Status	Prospect	Leas	e To 06	/30/2019							
50059 Functions				Office		Mov	e In 12	/03/2018							
+ 50059 Tools	City-State-Zip	PARADISE, C	A 95967	Home	(530) 555-555	5 Mov	e Out								
+ TRACS															
• Tax Credit Functions	Contacts	Cance	el <u>P</u> re	vious	Next	Occupancy Chec	k	Screening	Override Scre	ening					
♦ Tax Credit Tools															
+ HOME Functions	Member	rs Inco	me A	ssets I	Expense	Household	Info Ve	rification Se	elect Unit	Validati	on				
HOME Tools															
Rural Dev Functions										Yo	ou will	chang	e the Lease	e Term froi	m 12
• Rural Dev Tools	Lease From	Date 12/0	03/2018		✓ 3 Bedro	oms Only	Ве	drooms 3		to	6, the	en click	Tab on yo	ur keyboa	rd to
Charges	Lease Term	6			🕡 a17 Pro	nerty Only				р	opulat	e the L	ease to Da	te. You w	ill
Receivables	Lease To Da	te 06/3	30/2019 ×		🗌 Wait Un	its Only				th	Ien sel	ect a u	nit for this	prospect.	
▶ Payables	Move In Dat	e 12//	03/2018		 □ Model U	Inits Only		Refresh Units				_ _ _			
		112/1	00/2010			,									
															-
	Bedrooms	Rent	Sqft	Date Available	Unit	Unit Type	Income Restrictio	Rent Restriction	Unit Programs	Make Appt	Show Unit	Select Unit	Occupancy	Ready	
	3	695.00	1,093.00	11/08/2018	<u>117</u>	<u>a173x250</u>	50.00%	0.00%	TC HH		Show	<u>Select</u>	Vacant	NO	1
	3	695.00	1,093.00	11/29/2018	<u>118</u>	<u>a173x250</u>	50.00%	0.00%	TC LH		Show	<u>Select</u>	Vacant	NO	
	3	695.00	1,093.00		<u>253</u>	<u>a173x250</u>	50.00%	0.00%	TC LH		Show		Applicant	YES	4
	3	695.00 695.00	1,093.00	11/01/2018	<u>127</u> 238	a173x250 a173x250	50.00% 50.00%	0.00%	TC LH TC HH		Show	Select	Vacant	YES	
	3	093.00	1,093.00		230	<u>a1/3x230</u>	30.00%	0.0078	- iuj nii		<u>Show</u>		<u>Applicant</u>	160	

YARDIVO	/AGER
	Home Help Monthly Procedures Guests Affordable Analytics Sign Out
	MI Certification on 12/03/2018 (Ctrl 668235)
• Roles	Greening has not been processed. Please complete screening.
• Setup	
Administration	Prospect Information Click on the
Analytics	Code p1885552 Property a17 Lease Sign Validation tab,
,	Name JOHN SMITH Unit 117 Lease From 12/03/2018 then click on the
Reports	Address 123 CYPRESS RD Status Prospect Lease To 06/30/2019 Done button.
50059 Functions	Office Move In 12/03/2018 DOITE DOITE DOITE
50059 Tools	City-State-Zip PARADISE, CA 95967 Home (530) 555-5555 Move Out
TRACS	
Tax Credit Functions	Contacts Cancel Previous Done Cocupancy Check Screening Override Screening
Tax Credit Tools	
HOME Functions	Members Income Assets Expense Household Info Verification Select Unit Validation
HOME Tools	
Rural Dev Functions	Tax Credit Compliance
Rural Dev Tools	Qualified Household
Charges	Certification Effective Max Annual Percent Max Rent Subsidy Type Date Income Income AMGI Max Rent Subsidy
Receivables	MI 12/03/2018 \$24,000.00 \$0.00 0.00 % \$778.00 \$0.00
Payables	HOME Compliance
	Qualified Household
	Certification Effective Max Annual Percent Max Rent Subsidy Type Date Income Income AMGI Max Rent Subsidy
	MI 12/03/2018 \$23,900.00 \$0.00 0.00 % \$1,065.00 \$0.00

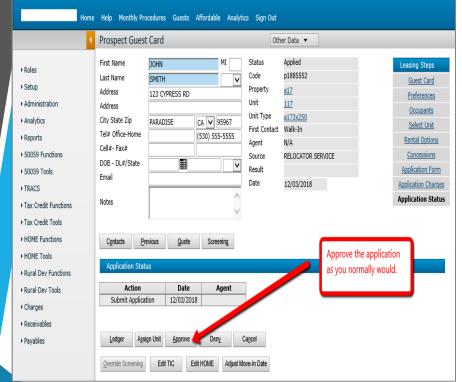
Prospect Workflow Continued

YARDIVOYAGER Home Proration Calc Logout Prospect Guest Card Other Data 📼 × MI Status Prospect First Name JOHN Leasing Steps Roles Code p1885552 Last Name SMITH × Guest Card PAYscan Property <u>a17</u> Address 123 CYPRESS RD Preferences Unit 117 Analytics Address Occupants City State Zip Reports PARADISE CA 🗸 95967 Select Unit Complete Rental Tel# Office-Home (530) 555-5555 Residents Rental Options Options, Concessions, Cell#- Fax# Unit Pricina Concessions Application Form, DOB - DL#/State V Application Charges as pplication Form Charges Email Application Charges you normally would Payments \sim Application Status Notes Payables Setup Work Orders Cancel Guest Contacts Previous Next Quote Screening Asset Rental Options Administration 7S Training Videos Expected Move In Unit Rent 12/03/2018 Rentable Items and Options 695.00 RENTmaximizer Lease From Date Deposit 0.00 12/03/2018 Description Rent Amount Reserve Qty Quoted Rent 0.00 Lease Term (months) 6 Lease To Date 06/30/2019 Lease expiration count



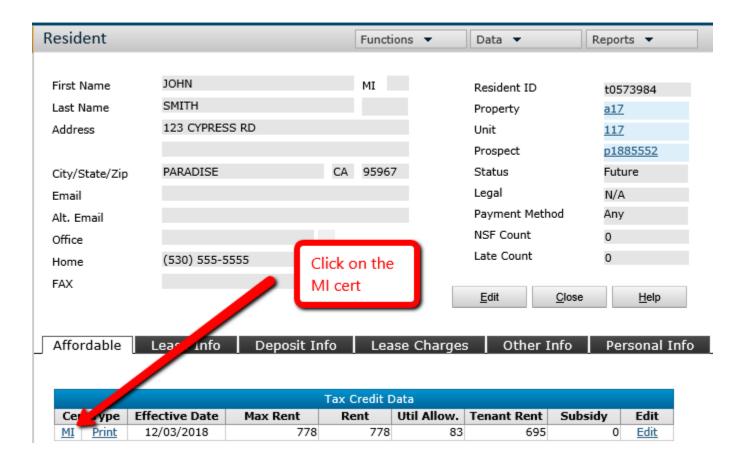
Application Status

YARDI VOYAGER



YARDIVOYAGER Home Help Monthly Procedures Guests Affordable Analytics Sign Out Prospect Guest Card Other Data 🔻 First Name Status Approved JOHN MI Roles Code p1885552 Last Name SMITH V Guest Card Setup Property a17 Address 123 CYPRESS RD Preferences Unit Administration Address 117 Occupants Unit Type a173x250 Analytics City State Zip PARADISE CA 🗸 95967 Select Unit First Contact Walk-In Tel# Office-Home (530) 555-5555 Reports Rental Options Agent N/A Cell#- Fax# + 50059 Functions Concessions Source RELOCATOR SERVICE DOB - DL#/State V Result Application Form > 50059 Tools Email Date 12/03/2018 Application Charges > TRACS Application Status Notes + Tax Credit Functions + Tax Credit Tools Execute Lease as you HOME Functions normally would. Contacts Previous Quote Screening HOME Tools Application Status Rural Dev Functions Action Date Agent Rural Dev Tools Submit Application 12/03/2018 Charges Application Approved 12/03/2018 Receivables Pavables Assign Unit Execute Lease Ledger Cancel Connect Utilities Edit TIC Edit HOME Adjust Move-In Date Override Screening

Completing the MI Cert

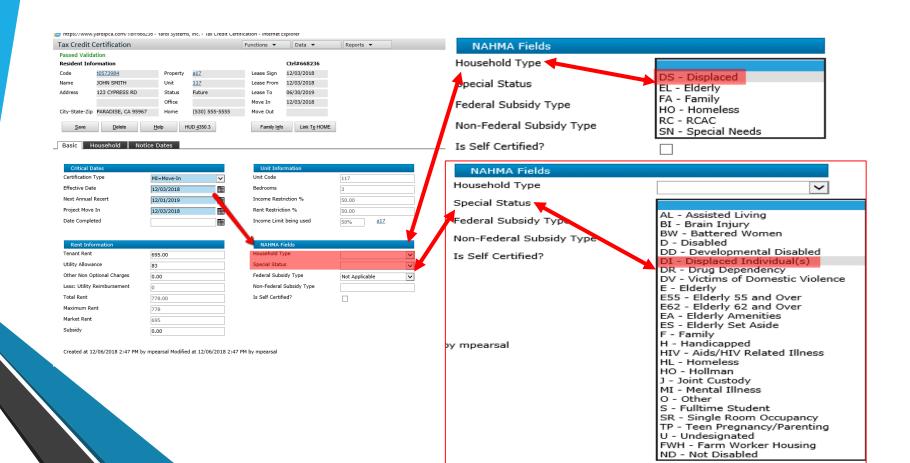


Change the Next AR Date

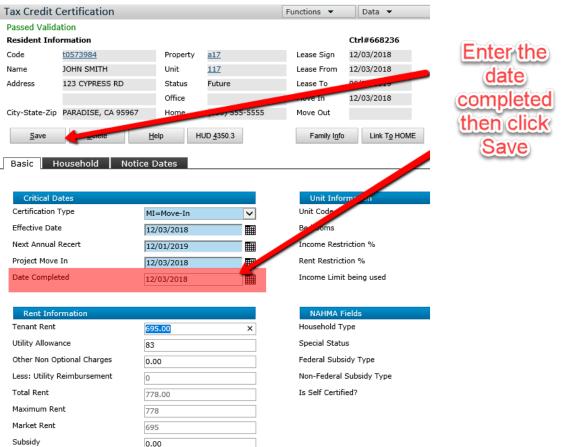
Tax Credit (Certification			Function	ns 🔻	Da	ta 🔻	Reports	s 🔻		
Passed Valida	ation										
Resident Info	ormation						Ctrl#668236				
Code	<u>t0573984</u>	Property	<u>a17</u>		Lease Sign	I	12/03/2018				
Name	JOHN SMITH	Unit	<u>117</u>		Lease Fron	n	12/03/2018				
Address	123 CYPRESS RD	Status	Future		Lease To		06/30/2019				
		Office			Move In		12/03/2018				
City-State-Zip	PARADISE, CA 95967	Home	(530) 555-555	55	Move Out						
Save		lein H	UD 4350.3								
0000			00 1000.0		🚽 Chan	ige	to Next Ann	ual Rec	ert		
Basic H	ousehold Notice	Dates			date	to	the date that	t the			
	ousenoid notice	Dates			Temp	oora	ary Housing	Period e	ends.		
					Then	cli	ck Save.				
Critical D											
Certification		I=Move-In	~		Unit Code			11	7		
Effective Date	e 11	2/03/2018		-	Bedrooms			3			
Next Annual	Recert 1	1/08/2019			Income Re	estri	ction %	50	.00		
Project Move	In 1	2/03/2018	×		Rent Rest	rictio	on %	50	.00		
Date Comple	ted				Income Li	mit I	being used	50	%	<u>a17</u>	
Rent Info Tenant Rent					NAHM/ Household						
		95.00									~
Utility Allowa		3			Special St						~
Other Non Op	otional Charges 0.	00			Federal Su	ubsid	ју Туре	No	t Applicabl	e	~
Less: Utility F	Reimbursement 0				Non-Feder	ral S	ubsidy Type				
Total Rent	77	78.00			Is Self Cer	rtifie	d?]		
Maximum Re	nt 77	78									

In order for us to distinguish this household as a Major Disaster Relief household in our reporting,

we will need to make selections for Household Type and Special Status under NAHMA Fields



Closing Certification



Subsidy

Complete Move In

YARDIVOYAGER Home Help Monthly Procedures Guests Affordable Analytics Sign Out Resident Functions -Data 🔻 Reports 💌 Adjust Move In Dates Prorate Calculator Roles JOHN First Name Assign Unit Legal SMITH Setup Last Name Cancel Move In Board Member 123 CYPRESS RD Administration Address Ouick Charge Move Out Estimator Move In Analytics Screening CA PARADISE Move In Calculator Utility Billing Move Out Estimator City/State/Zip Reports Email 50059 Functions Payment Method Any Alt. Email 50059 Tools NSF Count 0 Office ▶ TRACS Late Count 0 (530) 555-5555 Home Tax Credit Functions FAX Edit Tax Credit Tools Close Help 2 HOME Functions Affordable Deposit Info Lease Info Lease Charges Other Info Personal Info HOME Tools Rural Dev Functions Rural Dev Tools Tax Credit Data Effective Date Util Allow. Tenant Rent Edit Charges Cert Type Max Rent Rent Subsidy Print 12/03/2018 778 778 83 695 0 View MI Receivables

In order to track your Major Disaster Relief households, we have created a report in SQL named Disaster Relief. From your FPI Onsite role, use the following path:

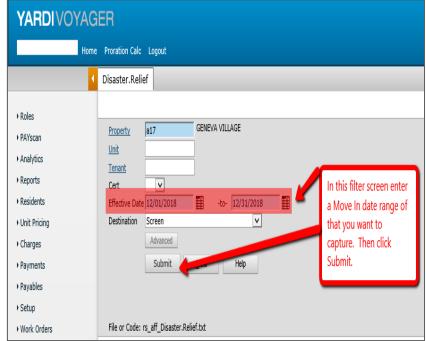
YARDIVOYAGER

Home	Proration Calc Lo	gout							
1	Community Ma	nager Dashbo	oard - GENEVA	VILLAGE					
 Roles PAYscan Analytics Reports Residents Unit Pricing Charges Payments Payables Setup Work Orders Asset 	Community Ma Resident Activit Move In Move Out Deposit Accounting On Notice Property - Residential Unit Resident Receivables Traffic Registers Work Orders	y 9	oard - GENEVA 0 1 1 2 24 29 0 117 0 5 0 117 0 5 0 117 0 5 0 117 0 5 0 117 0 5 0 1 1 0 1 1 1 2 4 3 9 0 1 1 0 1 1 2 4 3 9 0 1 1 0 1 1 0 1 1 0 1 1 2 4 1 0 0 1 1 0 0 1 1 0 0 1 1 0 0 1 0 0 1 1 0 0 0 1 0 0 1 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0	VILLAGE Unit Statistics Total Units Leased Units Occupied Units Available Units Model/Down/Admin On Hold Units Unit Transfers Traffic Prospect Pipeline Today's Showings PHA Waiting Lists Pending Applications	142 139 136 5 0 0 0	97.89% 95.77% 3.52% 0% 0% 0% 0 0 0 0 0 3	Wednesday, Dece Prop/List a17 Add Guest Leasing Specials Hot Sheet New PO Print Letters Open Batches Charges Receipts Payables	ember 12, 2018 Daily Activity Monitor Reports New Svc. Req. Tax Credit Quick Check New Charge Batch New Payable Batch New Payable Batch	
	Collections KW	▶ ▶shboard I	Person Search						
	Vendor Hisc Reports SQL Reports	• • qmuL ♥ Ⅲ	То	💽 📰 Today 🏢	Day 🚺 Week	k 🚺 2 Week	Month		

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Disaster Relief Report

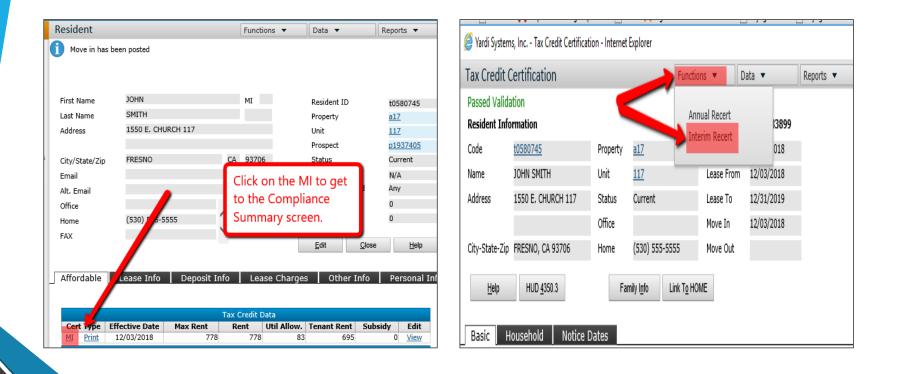
YARDI VOYAGER Home Proration Calc Logout SQL Reports + Roles File Name Report Name PAYscan T YX Disaster, Relief + Analytics • Reports Disaster.Relief rs aff Disaster.Relief.txt Residents • Unit Pricing + Charges Payments



Disaster Relief Report

AGER Home Help Monthly	Procedures Guests	Affordable Analyti	ics Sign Out					Units with Displaced Individual(s) in the Special Status column will indicate the Major Disaster Relief units. The address	Q Rate us		ite Search
Disaster.Rel	ffective Date=12/01/2018			Excel				at the time of disaster will also populate			
Property	Unit	Bedrooms	Tenant	First Last	Cert	Effective Date	Special Status	Address1	City	State	Zip
a17	140	3	t0118146	FRANCISCO RAMIREZ	AR	12/21/2018		1550 W. CHURCH 140	FRESNO	CA	93706
a17	117	3	t0573984	JOHN SMITH	MI	12/03/2018	Displaced Individual(s)	123 CYPRESS RD	PARADISE	CA	95967
a17	162	3	t0415291	NEDELIA GUADARRAMA	AR	12/19/2018		2533 W MCKINLEY SPC 237	FRESNO	CA	93728
a17	271	3	t0118441	MARIA VILLEGAS	AR	12/18/2018		1550 W. CHURCH 271	FRESNO	CA	93706
a17	129	4	t0407794	ASHLEY ESTRADA	AR	12/08/2018					
a17	166	4	t0509038	SANDRA GARCIA	AR	12/04/2018		1221 N. PEACH AVE. 145	FRESNO	CA	93727

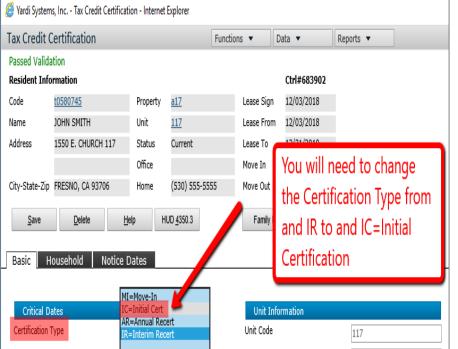
If a Natural Disaster Households decides to remain in the unit after the Temporary Housing Period ends, they will need to now qualify for the unit. We will need to create an Initial Certification (IC)



Creating an IC



Creating an IC



ax Credit C	Certification			Functions	•	Data 🔻	Reports 🔻
Passed Valida	ation						
Resident Info	rmation					Ctrl#6839	02
Code	t0580745	Property	<u>a17</u>	l	Lease Sign	12/03/2018	You will need to show to
Name	JOHN SMITH	Unit	<u>117</u>	l	Lease From	12/03/2018	You will need to change
Address	1550 E. CHURCH 117	Status	Current	l	Lease To	12/31/2019	the Next Annual Recert
		Office		١	Move In	12/03/2018	date to coincide with the
oʻi oʻi 7°			(
<u>S</u> ave	FRESNO, CA 93706	Home	(530) 555-555 100 <u>4</u> 350.3	55	Move Out Family I <u>n</u>	ito	IC effective Date. Then click Save
<u>S</u> ave Basic H	ousehold Notice		. ,	55	Family I <u>n</u>		IC effective Date. Then
<u>S</u> ave	ousehold Notice	Dates	<u>שט 4</u> 350.3	55	Family I <u>n</u>	nfo	IC effective Date. Then click Save
<u>S</u> ave Basic H Critical Da	lousehold Notice ates	nop H	100 <u>4</u> 350.3		Family I <u>n</u> Unit		IC effective Date. Then
Save Basic H Critical Da Certification 1	ousehold Notice ates Type i e f	Dates	<u>שט 4</u> 350.3		Family I <u>n</u> Unit a U Code	ormation	IC effective Date. Then click Save
Save Basic H Critical Da Certification 1 Effective Date	ousehold Notice ates Type I e C Recert C	Dates C=Initial Cert 06/14/2019	₩ 100 <u>4</u> 350.3		Family In Unit of Ut Code Bedrooms	ormation	IC effective Date. Then click Save

Creating an IC

- Once you have made these modifications to the Compliance Summary screen, you will complete the Compliance workflow to initially qualify the household.
- 2. If your final Karen Graham approval date does not match the effective date you entered, you will need to contact your Compliance Specialist to change the effective date.
- 3. Once you have completed the IC with a date completed, you will create a 6 month lease renewal beginning on the effective date of the IC.